

Mortgage Loan Servicing Flow Chart

1.
Account is accelerated by CSC

2
Upon completion of informal consideration/mediation/appeal, case is sent to State Office

3
Attachment 16-C of HB-1-3550, Notification of Available Tribal Property, sent to the tribe and tribal chairperson, with a copy to the BIA

4
If no response to 16-C, case file is submitted to the National Office along with other appropriate information

5
Upon review by the National Office, file is returned to the State Office for processing and submission to OGC

6
Upon determination of court of jurisdiction, OGC may directly represent the agency, or use DOJ or a contract attorney

7
If RD is successful bidder, per 3550-251(3), property can be sold only to the tribe, the tribal HA, or another member of the tribe